

22 September 2020

## **RE: Home Learning and IT Support**

Dear Year 7 Parent/Carer,

I hope this email finds you and your families well. I would like to start by thanking all Year 7 parents and carers for their support so far this term, Year 7 are settling in nicely and have impressed us with their resilience and enthusiastic approach to their learning.

### **KAA@Home: Online learning and homework**

The autumn term is now in full swing and students have started to receive online homework. Some parents have reported difficulties accessing Google Classroom. Please click on this [link](#), or open the attachment, to view a troubleshooting guide to using our online learning platforms. The most frequent issue is that your child is not logged into their KAA account on their internet browser. For subject-specific questions about homework, please email your child's subject teacher directly. A list of staff emails can be found [here](#).

### **Distance learning survey**

Should a student have to self-isolate in the future, it is important that they have the opportunity to continue learning at home via KAA@Home.

**Please complete [this survey](#) about your child's access to a device that they can use for their school work. We kindly ask that parents complete this survey by Monday 28<sup>th</sup> September.**

Finally, a gentle reminder that the Year 7 Welcome Evening will take place virtually on Thursday 24<sup>th</sup> September. Please check your email inboxes for this on Thursday evening.

Kind regards,



**Ms Reed**  
**Director of Learning Year 7**